

## Field Operations Senior Technician - Quality Controller (QC)

Elite Technologies & Communications is growing again! Our company has several locations across the Eastern US and has proudly served our customers for twenty-two years with quality telecommunications service.

Elite specializes in advanced network communications, including central office engineering and installation of DC power, transport, access and switching. Team members pride themselves on providing professional, friendly, and efficient service to their customers.

\*Minimum 7 years of current experience in conducting similar like type work within an ISP DC power industry environment, with lead tech experience required, management preferred.

### **Overview:**

- Overseeing and enforcing work quality standards / tiger team troubleshooting
- Performing installation services within the Elite service areas
- Ensuring customer guidelines and schedules are met
- Maintain relationships with customers (engineers and job site personnel)
- Providing Initiative and leadership to the team in general and promoting a positive company culture

### **Position Overview/Qualifications:**

The Field Operation Sr Tech - QC is responsible for the following tasks:

- Battery (telecom) installations and servicing
- Installation of rectifiers and power distribution equipment
- Power cable installation, lug crimping, lacing and all other duties associated with the installation and maintenance of DC power
- Grounding
- Alarm wiring
- DC power hot slides
- Installation of ironwork and cable rack
- Interpret and write scope of work, including MOP's
- Providing site surveys and assisting with quoting
- Scheduling jobs and projects on a weekly basis
- Coordinating equipment and parts for staging
- Estimating scrap metal and equipment for each job
- Coordinating site access with site personnel/customers
- Providing close-outs for jobs

- Study project specifications & previous site assessments to identify customer solutions based on cost, reliability, constructability, complexity, and maintainability, including fabrication, modification, or specialty component purchases
- Develop scope of project functions, such as design, additional site assessments, environmental studies, surveying, or field support services that maybe required
- Provide verbal or written project status reports to project teams, management, subcontractors, and customers
- Assist in evaluation and assessment of final results. Assist in activities for on-going maintenance of structures, facilities, or systems, as requested
- Mentor or train project team members as needed and attend OEM and customer training sessions
- Creating agendas and participating in weekly strategy meetings

### **Requirements:**

- Valid driver's license with good driving record - required
- Must pass DOT physical, pre-hire drug screen, and background check
- Verifiable work references
- Associates or Technical degree from college, or high school degree /GED and military training, or equivalent combination of education and experience
- Proven ability to provide customer packages & documents
- Has comprehensive knowledge of DC Power and its applications (minimum of 5 years' experience in Central Office Installation)
- Has comprehensive experience in leadership roles
- Computer skills - Microsoft Office products
- Excellent interpersonal skills
- Professional demeanor
- Frequent travel required
- Basic understanding of OSHA & safety guidelines for telecom personnel

### **Benefits:**

- Full paid healthcare
- AFLAC supplemental insurance available
- Paid holidays
- Per diem (where applicable/conditions apply)
- Use of company vehicles (for all work-related travel)
- Quarterly \$ award consideration
- Promotion opportunities

### **Base locations:**

- Charlotte, NC Region (Primary location)

- Brookville, PA Region (Secondary location)

**Job Type:**

Full-time

**Pay:**

\$45k to 55k annually (pay commensurate with experience) and \$100 per day per diem (where applicable/conditions apply).

As a growing company, with a solid financial position, we are committed to training, promoting from within, and creating opportunities for our employees. If you have an entrepreneurial spirit and are looking to make your mark as part of an elite team, look no further than Elite Technologies!